

Spokane Valley Ear Nose and Throat complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

Spokane Valley Ear Nose and Throat does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Spokane Valley Ear Nose and Throat:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

- Provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, contact Samantha Branon, Civil Rights Coordinator

If you believe that Spokane Valley Ear Nose and Throat has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Samantha Branon, Civil Rights Coordinator

1424 N McDonald Rd Ste 101 Spokane Valley WA 99216

Telephone number 509-928-7272

TTY number 509-928-7272

Fax 509-928-7346

Email sbranon@spokanevalleyent.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Samantha Branon Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HHH Building

Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.